

PRIVACY STATEMENT FOR FSC GLOBAL CLIENT SURVEY 2022

Introduction:

Thank you for accepting to participate in the Questionnaire for the purpose of obtaining your opinion and feedback regarding FSC (hereinafter “Questionnaire”). We at FSC Global Development GmbH (“FSC GD”) respect your privacy and want you to understand how we collect, use, and share personal data about you in compliance with applicable data protection laws in relation to the use of the Questionnaire.

This Privacy Statement covers our data collection practices and describes your rights to access, correct, or restrict our use of your personal data. Except where we provide you a link to a different privacy statement or reference to other privacy documentation, this Privacy Statement applies when you fill out the Questionnaire. By filling-out the Questionnaire, you are accepting the practices described in this Privacy Statement.

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1. Description

The Questionnaire is as a token of our thanks for your participation there will be random prize draw of the participants with 5 winners. The winners will receive a package containing a variety of FSC labelled products. At the end of the survey you will be provided with a participant number. This number will be processed anonymously in order to randomly select the winning numbers. On 24 March 2022 we will announce the winners on www.fsc.org. Participation in the draw is voluntary. If your number is selected, please contact us at globalsurvey@fsc.org to claim your prize. We will not use any other information than the automatically generated and anonymized participant number. FSC reserves the right to cancel the random prize draw at any time (hereinafter “Purpose”).

FSC GD is the ‘controller’ of the personal data you provide under the Purpose of this Privacy Statement and Horváth-Group together with LamaPoll act in a function of a ‘processor’ in performing the Purpose of this Privacy Statement.

2. What Personal Data We Collect

In order to fulfill the Purpose of this Privacy Statement, we may need to collect or store some personal data. The personal data we process can include the following:

- Company name
- E-mail
- Email correspondence
- Certification code or promotional licence code
- Type of certification, validity and scope
- Participant number
- Anonymized personal experience and opinions

3. How We Collect Your Personal Data

We process personal data provided to us directly by you or through the Questionnaire or follow-up communication. By filling out the Questionnaire to provide us your consent in accordance with Art. 6 para 1 lit. a GDPR to process your personal data for the Purpose indicated in this privacy statement.

4. How We Use Your Personal Data

We are not using your personal data for anything else beyond the Purpose or the processing described in this Privacy Statement.

In detail, we use your personal data to send you the link to the Questionnaire, gather your opinion and feedback regarding FSC. In case you decide to participate in the random prize draw outlined in Section 1 above and your participant number is selected a winner, we will need your contact details such as name, e-mail address and physical address in order to respond to your claim and send out the prize.

5. Who We Share Your Personal Data With

All personal data we process for the Purpose of this Privacy Statement is processed by FSC GD staff and Horváth-Group together with LamaPoll for the purposes of described above.

If the personal data that we collect from you needs to be transferred to, and processed by a processor based outside of the European Economic Area (EEA), we will take steps, such as including contractual clauses into our contracts with such processors or controllers, that would ensure that your personal data is safe and treated securely and in accordance with this Privacy Statement. Other than that, we do not share the personal data with other third parties, unless described in this Privacy Statement or is required to do so by law.

6. How Long We Keep Your Personal Data

We will keep your Questionnaire responses latest until the end of December 2022 and the aggregated results indefinitely.

7. Security

We are committed to ensuring the privacy of your personal data. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the personal data we collect online.

8. Your Rights

We would like to make sure you are fully aware of all your data protection rights. You are entitled to the following:

- The right to access enables you to receive information on whether we process your personal data as well as a copy of the personal data we process about you.

- The right to rectification enables you to have any incomplete or inaccurate personal data we hold about you corrected, though we may need to verify the accuracy of the new personal data you provide to us.
- The right to erasure enables you to ask us to delete or remove personal data where there is not a good reason or legitimate interest for us to continue to process it.
- The right to restrict processing enables you to ask us to suspend the processing of your personal data under specific circumstances.
- The right to data portability enables you to request that we provide you or a third party of your choosing with the personal data which you have provided to us (in a structured, commonly used, machine-readable format).
- The right to object enables you to object to our processing of your personal data where we rely on our legitimate interest as legal basis. In some cases, we may demonstrate that we have compelling legitimate grounds to process your personal data which override your rights and freedoms.
- The right to make a complaint to the competent data protection authority. We would, however, appreciate the chance to deal with your concerns so if you have any questions or concerns regarding our processing of your personal data please contact us at privacy@fsc.org.

If you would like to exercise one of your data protection rights, please do not hesitate to contact us at privacy@fsc.org or our Data Protection Officer at the contact details set out below.

9. How to Contact Us

If you have questions about this Privacy Statement, the personal data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us:

Email us at: privacy@fsc.org

Postal Address and further company details:

FSC Global Development GmbH,

Adenauerallee 134, 53113 Bonn, Germany

Phone: 0049 (0) 228 36766 0

Fax: 0049 (0) 228 36766 30

Managing Director: Kim Bering Becker Carstensen

Commercial register: Bonn HRB 15990

VAT-Ident-No: DE258067376

If you have a complaint about our use of your personal data, please contact our Data Protection Officer to address your complaint:

Scheja & Partner Rechtsanwälte

Mr. Boris Reibach

Adenauerallee 136, 53113 Bonn

Tel.: +49 (0) 228-227 226-0

Fax: +49 (0) 228-227 226-26

E-mail: info@scheja-partner.de

Contact form: <http://www.scheja-partner.de/kontakt/kontakt.html>

Website: www.scheja-partner.de

For further information regarding LamaPoll and Horváth-Group please visit their websites below:

LamaPoll

<https://www.lamapoll.de/>

Horváth-Group

<https://www.horvath-partners.com/en/data-protection>

10. Changes to our Privacy Statement

We reserve the right to unilaterally change this Privacy Statement from time to time to ensure that it complies with current legal requirements or to implement changes to our Services in the Privacy Statement, for example, when introducing g new services.

In this case FSC GD will send a notification regarding any changes to your email address which is known to FSC GD.

This Privacy Statement was last updated on **13 January 2022**.

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